Installing Dino-Lite 2XX or 3XX drivers on Windows 8 64-bit

Ref. 11152012

Users may require additional procedures when installing drivers for Dino-Lite AM2XX and AM3XX series on Windows 8 64-bit due to changes in default settings in Windows security. They may encounter a security message as shown below saying: "Windows encountered a problem installing the driver software for your device". This document provides procedures to change settings that will allow the Dino-Lite AM2XX or AM3XX driver to be installed.

Winde	ows encountered a problem installing the driver software for your devi
Window install it	rs found driver software for your device but encountered an error while attempting to
	DinoLite Plus and Pro
The has of tamp	h for the file is not present in the specified catalog file. The file is likely corrupt or the victim ering.
If you k	now the manufacturer of your device, you can visit its website and check the support for driver software.

Procedure:

 Open the Settings panel (Press Windows Logo + I). Choose "More PC Settings" (at the bottom) > Select "General" > look for the *Advanced startup* section and press "Restart now".



- 2. Then on the blue screen select: Troubleshoot > Advanced options > Windows Startup Settings> then Click "Restart" button.
- 3. When computer is rebooting the startup settings will appear. Choose "Disable driver signature enforcement".
- 4. Plug in Dino-Lite.
- 5. Open the **Device Manager** (Windows Logo + X then select Device manager).

- Under **Imaging Devices** look for yellow "!" or "?". Right click on it and select Update Driver Software...

- In the new window select: Browse my computer for driver software > Let me pick from a list of device drivers on my computer > choose **DinoLite Plus and Pro(*)**.

-Press "Next" and the computer will start installing the driver.

*If can't find "DinoLite Plus and Pro" click on <u>Have Disk</u>. Look for snp2std file. The file usually located in: C:\Program Files (x86)\Common Files\ snp2std

6. Now the Windows Security dialog as below would pop up with a "Windows can't verify the publisher of this driver software" warning. Choose "Install the driver software anyway" and the drivers will be installed.

